

Indigo Community Feedback and Response Overview

Indigo Ag, Inc. and its affiliates, including without limitation Indigo Carbon PBC and Indigo Agriculture, Inc. (“Indigo”) is committed to conducting its operations in a manner that respects the human rights, well-being, and interests of communities where we operate. As part of this commitment, we maintain a clear and accessible process for receiving and addressing community feedback and concerns.

How Feedback Can Be Submitted

Farmers and other stakeholders can share feedback or raise concerns through multiple channels, including:

- Indigo’s [Contact Us](#) page on the website
- Trusted implementation partners
- Directly through Indigo employees via email, text, phone

This ensures that concerns can be raised in a way that is accessible and comfortable for different stakeholders.

Types of Concerns

Our process is designed to capture and address community-level concerns, such as:

- Perceived unfair treatment or inequitable program impacts
- Potential negative social, environmental, or cultural impacts of our programs
- Health, safety, or labor-related concerns
- Land use or access concerns

Our Approach

All community feedback is formally logged, reviewed, and addressed through a structured internal process. At a high level, this includes:

- Prompt acknowledgment of concerns
- Review by a cross-functional internal committee
- Implementation of appropriate responses or corrective actions
- Tracking of concerns and responses

Grievances are treated confidentially to the extent reasonably possible under the circumstances. Retaliation against individuals who, in good faith, submit feedback in connection with this policy is strictly prohibited.

In the spirit of continuous improvement, we regularly review feedback trends to strengthen our programs and improve how we engage with communities. This process is part of our [broader ESG commitments](#), and helps ensure accountability to the stakeholders we serve.